



AFTER SALES SUPPORT

tempo.org/support

## Welcome

Congratulations on your purchase!

This manual tells you all you need to know about using your new BAUHN® product.

Please take special note of any important safety and usage information presented with the A symbol.

All products brought to you by BAUHN<sup>®</sup> are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty.

Domestic use only: This product is intended for indoor domestic use only. It is not suitable for commercial, industrial or outdoor use. Do not use this product for anything other that its intended purpose, and only use it as described in this manual.

We hope you will enjoy using your purchase for many years to come.

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# **Unpack and Prepare**

### What's in the Box

Before installing your new TV, check you have everything needed.

In the box you will find:

- A. 75" 4K Ultra HD Smart TV
- B. Smart Remote
- C. AAA Activ Energy Batteries (2)
- D. TV Stands (2)
- E. Screws for TV Stands (6)
- F. Warning Sheet
- G. TV Toppling Safety Message
- H. Quick Start Guide
- I. Warranty Certificate
- J. General Safety Warnings
- K. User Manual
- L. Safety Straps

4 | UNPACK AND PREPARE

You will need (not included):

• Phillips-head screwdriver (for stand installation)



See the flap of the box

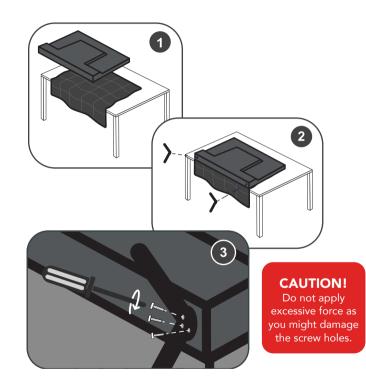
for how to handle the TV without damaging it!

- Antenna cable (to watch live TV)
- Broadband internet connection (to use smart apps)

#### Important Tips

- Place the TV on a level surface.
- Place the TV away from any source that may generate heat or vibrations.
- Make sure there is enough space around vents for airflow.
- The remote control works up to 5 metres away from the TV.
- Unplug the TV before cleaning it.
- Clean using a dry cloth only do not use water or chemicals.
- Use only the power supply provided.
- It is highly recommended to use safety straps for securing the TV in place.
- Keep liquid, children and pets away from the TV at all times.

#### Attaching the Stand



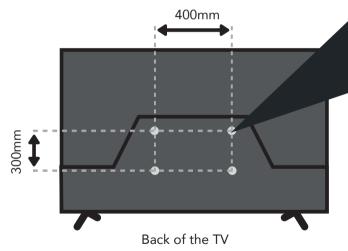
- This TV is heavy! We recommend asking someone to help you lift it.
- Unplug the TV from the power outlet before installing or removing the stand.
- DO NOT place the TV standing upright without its stand attached; it could damage the remote sensor at the bottom of the TV.
- Only touch the frame, not the screen.
- It is highly recommended to use safety straps for securing the TV.

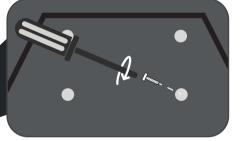
Unless you are wall-mounting the TV, you will need to attach its stand/legs.

- 1. Lay the TV face-down on a soft, flat surface (like the sofa, or a towel on a table) larger than the TV itself.
- 2. Match the stands to the installation points on the underside of the TV.
- 3. Attach the stands to the TV at the installation points using the screws provided. (Grab a screwdriver for this bit).

## Wall-Mounting the TV

- Unplug the TV from the power outlet before wall-mounting.
- Contact a professional for assistance with wall-mounting the TV.





Required

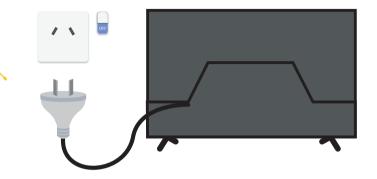
- VESA Mounting Bracket
- 4 x M8\*15mm screws (or longer as required)

The TV comes with holes on the back panel for use with wall-mounting brackets (bracket not included).

Use four standard M8\*15mm screws (or longer, depending on the mounting bracket) to wall-mount this TV (screws are not included).

The screws in the package are for securing the TV stand only. If you are wall-mounting the TV, consult a qualified installer for advice on bracket support and wall support.

#### Connect to Power



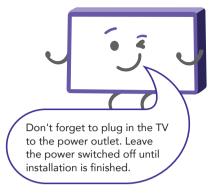
#### Connect your Antenna

#### Free-to-air TV in HD (High Definition)

Example HD Channels
ABC HD
SBS ONE HD
7HD
9HD
10 HD
PRIME7 HD
WIN HD

High Definition (HD) channels provide the best viewing quality and are available with a digital antenna connection.

TV channels in Ultra HD resolution are not currently available in Australia. Therefore when you watch HD broadcast signals on an Ultra HD TV, the picture can appear 'soft' and lacks the detail you see when watching the same content on an HD TV.



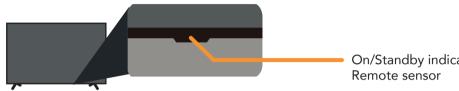
Make sure the TV is **switched off** at the power outlet until you have finished connecting your cables.



Antenna cable not included.

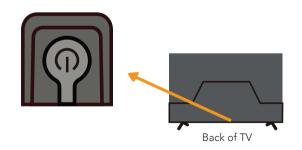
# **Controls and Connections**

## Get to Know your TV

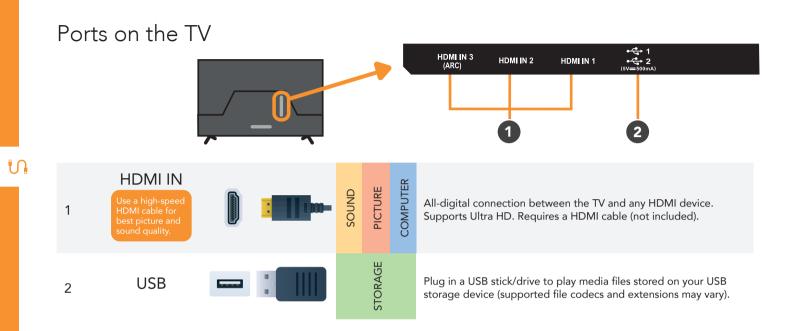


On/Standby indicator and

#### Buttons on the TV



- (On/Standby) : When the TV is off, press this • button to turn the TV on.
- When the TV is on, press once to access the on-٠ screen control menu.
- While on this menu, press once to switch between • menu options; press and hold for 1.5 seconds to select.

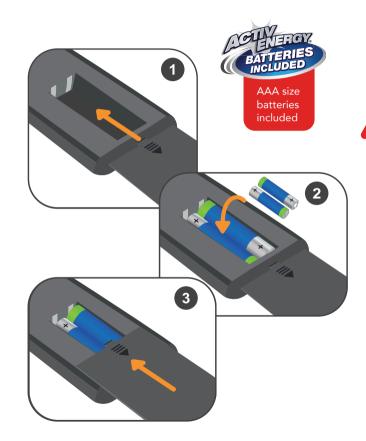


				ANTENNA AUDIO OUT (OPTICAL) CVBS L - AUDIO - R AV IN 3 4 5 6 7
3	LAN	<b>.</b>	INTERNET	Connect to your broadband modem using an Ethernet cable (not included).
4	DIGITAL AUDIO OUT (OPTICAL)	<b>@</b>	annos	Connect an external digital audio device. Use an Optical cable (not included) to connect the unit with an amplifier, soundbar or other audio decoding device for digital audio signal output.
5	AV IN (CVBS)	•	PICTURE	You can use this to connect your DVD player. Supports Standard Definition (SD) picture quality. Requires an AV cable (not included).
6	AUDIO IN		ONNOS	You can use this to connect Audio to your TV for AV or Component video inputs. Requires an AV cable (not included).
7	ANTENNA IN		FREE TO-AIR TV	Connect your antenna for live TV. (Antenna cable not included).

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## Remote Control



#### Setup

Insert two AAA size batteries according to the polarity markings (+/-) inside the compartment. Make sure the batteries are correctly aligned and properly pushed into place.

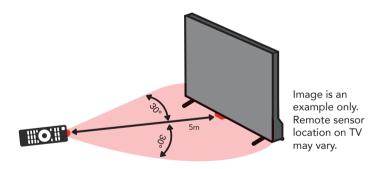
#### Precautions When Using Batteries

- Do not use old and new batteries together.
- Do not use different types of batteries (e.g. Manganese and Alkaline batteries) together.
- Remove the batteries from the remote if you do not intend to use it for a long time.
- When discarding used batteries, follow any guidelines for recycling and disposal of batteries that apply in your local area.
- Keep batteries away from children and pets.
- Never throw batteries into a fire or expose them to extreme heat.

## Using the Remote Control

To use the remote, point it towards the remote sensor at the front of the TV. The remote will not operate if its path is blocked.

The remote has a range of up to about 5 metres from the TV at an angle of up to 30 degrees to either side of the sensor, as illustrated below.



Remote Hints and Tips

- Do not drop, step on or otherwise impact the remote control. This may damage the parts or lead to malfunction.
- Do not place objects between the remote control and the remote sensor.
- Do not use this remote control while simultaneously operating a remote control for other devices.

#### **Remote Pairing**

This remote control uses both Bluetooth<sup>®</sup> and IR (infrared) to send its commands to the TV.

- You can use this remote control via IR for most operations.
- To use advanced operations like voice search, you need to pair the TV with the remote control. See page 15 for more information on pairing your remote.

#### Smart Remote

(POWER): Press to turn the TV on or off

#### NUMBER BUTTONS and COLOUR BUTTONS:

1st press will display the numeric buttons, 2nd press is for displaying the color buttons. Use the numeric keypad to enter numeric values. Select numbers and then select Done to enter a numeric value. Use to change the channel, enter a PIN etc.

Press and hold the button, speak a command then release the button to run
 Voice Assistant.

/ RETURN : Press to return to the previous menu. Press when watching a channel to return to the previous channel

+ — : Move the button up or down to adjust the volume. Press to mute/unmute. Press and hold to directly go to accessibility shortcuts

NETFLIX : Launch the Netflix app

Disney Plus service

Microphone Press to enter the main settings menu A / ▼ / ◀ / ► : Press the UP/DOWN/ LEFT/RIGHT buttons to navigate the menu or move the focus to highlight items on the Home Screen SELECT: Selects or runs a focused item. When pressed while you are watching a broadcast program, detailed program information appears

Samsung TV Plus

BAUHN

NETFLIX

prime video DIII : Press to display playback controls. Use these to control the media content that is playing

(II) : Go to return to the Home Screen

 $\checkmark$   $\checkmark$  : Move the button up or down to change the channel. Press to access DTV guide. Press and hold to display channel list

video service

samsung <sub>TV Plus</sub> : Launch the Samsung TV Plus service

## Pairing the Remote

When you turn the TV on for the first time, the Smart Remote will pair with the TV automatically. If it does not pair, point the remote towards the TV sensor and press the  $\bigcirc$  / RETURN and  $\bigcirc$  buttons simultaneously for 3 seconds.



#### Using Voice Assistant

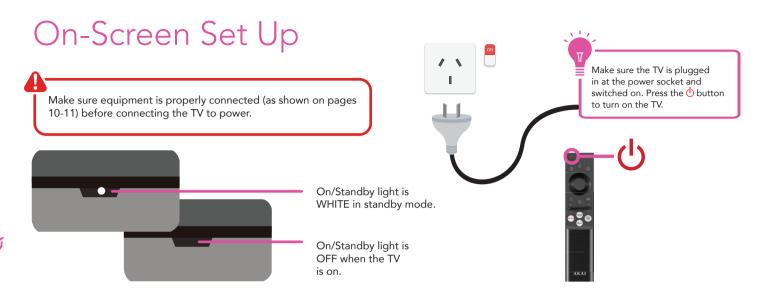


Press and hold the  $\[mathbb{Q}\]$  button on the remote, say a command then release the  $\[mathbb{Q}\]$  button. The TV will recognise the voice command (i.e. say "volume up" and the TV will increase the volume setting accordingly).

Note: Voice Assistant is available only when the TV is connected to the internet.

You must also:

- Agree to Smart Hub's Terms Of Use
- Agree to a guidance regarding the collection and use of personal information of the Smart Hub Service
- Consent to the collection and use of personal information for the voice interaction-based service



#### First Time Setup menu

When you turn the TV on for the first time, the First Time Setup menu will appear.

Follow the prompts using the  $\blacktriangle$  /  $\bigtriangledown$  /  $\triangleleft$  /  $\triangleright$ / OK buttons to select your preferences. You will be guided through:

 1. Lets get set up
 2. Select your country or region
 3. Connect your devices to the screen

 4. Scan Channels
 5. Select your WiFi network.
 6. Wireless connection successful

 7. Terms & Conditions and privacy notice
 8. Sign in to your Samsung Account

 9. Select TV channel source
 10. Scan Channels
 11. You're good to go

If you make an error, you can update your preferences in the settings menu later.

If you are using a wired network, connect an ethernet cable to the TV. The TV will automatically connect to the Internet.

If you are using a wireless connection, open "Network Settings" and select "Wireless". The TV will scan for nearby wireless networks. Make sure that the TV is within the range of your wireless modem/router, and you have your Wi-Fi password handy. Select your network, enter network password using the on-screen keyboard and select ENTER. Press OK to connect.

Or, you can connect to the internet later by going to the User Menu settings.

#### Using the User Guide, built into your TV



Image is for reference only. The image may differ.

Press the  $\blacktriangle$  /  $\bigtriangledown$  buttons and select Open User guide. Press the OK button to enter a sub-menu.

- 1. Q Search : select an item from the search results to load the corresponding page.
- 2. 🖧 Site Map : displays the list for each item in the e-Manual.
- 3. A-Z Index : select a keyword to navigate to the relevant page.
- 4. Guide : provides instructions on how to use various TV functions.
- 5. C Recently Viewed Topics : select a topic from the list of recently viewed topics.



### BAUHN®

SCAN THE QR CODE FOR THE INSTRUCTIONAL MANUAL.

# Troubleshooting

If you experience problems with your TV, check below for advice. If you don't find a solution here, contact After Sales Support.

Problem	Solution		
The remote control does not work	Make sure that the batteries are installed with their poles (+/-) in the correct direction. Remove any obstacles between the remote control and remote control sensor on the TV. Check if the power indicator at the bottom of the TV blinks when you press the remote's power button. If it does not, replace the remote control's batteries. Try pointing the remote directly at the remote control sensor from 1.5-1.8m away.		
The TV won't turn on	Make sure that the AC power cord is securely plugged into the wall outlet. Check the wall outlet is turned on and the power indicator at the bottom of the TV is lit. If using a multi-outlet, check if it is working properly. To check whether a power strip is working properly, plug the TV's power plug directly to a wall outlet and observe its operation. Try to power on using the power button on the TV.		
There is no picture/ sound or distorted picture/sound in DTV mode	<ul> <li>Ensure the antenna cable is securely connected to the TV and to the wall outlet.</li> <li>Ensure the input source is set to DTV.</li> <li>If "No Signal" is displayed, Press the Press the ▲ / ▼ button to select Setting, then select Broadcasting &gt; Auto Tuning, then press OK button to start auto search. If you want to stop searching, press Stop button to stop searching.</li> <li>If some channels are missing, Press the You can scan for all the channels manually and store the scanned channels in the TV. Press the ▲ / ▼ button to select Settings &gt; Manual Scan. Press OK button to select. Try a different antenna cable or test connection on another TV if possible.</li> <li>Move the TV away from electronic equipment or devices that could cause interference.</li> <li>Adjust the antenna position.</li> <li>If the picture appears fuzzy or blurry, select High Definition (HD) channels or programs.</li> </ul>		

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Problem	Solution		
	Ensure that connection to the device is correct and that all cables are fully inserted.		
There is no picture/ sound or distorted picture/sound from an external device	Remove and reconnect all cables connected to the TV and the external devices. Try new cables if possible.		
	Restart the connected devices by unplugging each device's power cord and then plugging it in again.		
	If "No Signal" is displayed on the TV, ensure that the correct input source has been selected.		
	When using a 4K playback device, ensure the cable is a High-Speed HDMI cable.		
	Ensure the volume is not muted. If it is, press the VOL+ button to restore the sound.		
	Ensure that connection to the external audio device is correct and that all cables are fully inserted.		
	Ensure correct input source and audio settings have been selected on the external audio device.		
There is no/	Move the TV away from electronic equipment or devices that could cause interference.		
distorted sound	When using an external audio device via a HDMI cable, ensure that the device supports HDMI-ARC and, if applicable, the ARC setting is turned On (refer to the connection guide in the user manual of the connected device).		
	When using an external audio device via an optical cable, check that the Menu > Press the $\blacktriangle$ / $\mathbf{\nabla}$ to select Settings > Sound > Expert Settings > Digital Output Audio Format is set to PCM.		
-	Ensure the TV is connected to the Internet.		
The smart apps are not working properly	Ensure the TV has a high-speed internet connection to get the best-streaming picture resolution.		
	An unstable internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment. If this occurs, check your internet connection and try again.		

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Problem	Solution		
	When using Wi-Fi, make sure the Wi-Fi password is entered correctly.		
There is no/ intermittent internet	Turn off the access point. Wait for 2 minutes and then turn them back on.		
	Ensure that there are no obstacles between the TV and the access point. (The Wi-Fi strength can be decreased by appliances, cordless phones, stone walls/fireplaces, etc.) Reduce interference by not using or turning off other wireless devices.		
	If the Wi-Fi connection fails, connect the TV to the access point via a LAN cable. If the TV can connect via the wired connection, there might be a problem with the Wi-Fi access point. In this case, try using a different access point.		
	When using a LAN cable, use one rated CAT 5 or higher. Make sure it is plugged in at both ends.		
	When using a static IP, ensure network addresses are entered correctly.		
	If the problem persists, contact your Internet Service Provider or modem manufacturer.		
	This TV has been tested with the majority of Flash memory-based devices and hard disks (media players with HDD) on the market however, it may not be compatible with certain devices.		
USB storage device is not recognised or media files don't play properly	If the external hard drive has its own power adaptor, use it.		
	Only use a USB storage device formatted in a FAT32 file system provided with the Windows operating system. If it is formatted by a different utility program that is not supported by Windows, it may not be recognised.		
	The TV may not be able to recognise a USB device or read the files if it is connected with a USB extension cable		
	The files that use an unsupported codec or container will not play on the TV.		
	Some files may not play correctly if there is an error in the content or container.		
	Certain files, depending on how they are encoded, may not play on the TV.		

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# **Specifications**

Active screen size (diagonal)	189 cm	
Resolution	3840 x 2160	
Refresh rate	60Hz	
Aspect ratio 16:9		
	Music	MP3, WAV, FLAC
Multimedia playback	Photo	JPG, BMP, PNG
formats (USB mode)	Video	AVI, MPEG- 1, MPEG-2, MPEG-4, MKV
USB output	DC 5V 500mA	
Power source	AC 100-240V, 50/60Hz	
Power consumption	200W Max.	

Dimensions (W x D x H)		With stand: 1666 x 336 x 1027 mm	
		Without stand: 1666 x 85 x 958 mm	
Weight	Net	21.3 kg	
	Gross	31.5 kg	

For Technical and Warranty Support 1300 002 534 tempo.org tempo.org/support Distributed by Tempo (Aust) Pty Ltd, PO Box 6097, North Sydney NSW 2059

Note: some media formats are not supported due to licensing issues.

The Bluetooth<sup>®</sup> word mark and logos are registered trademarks owned by Bluetooth SIG,Inc. and any use of such marks by Hands (IP) Holdings Pty Ltd is under license. Other trademarks and trade names are those of their respective owners.

#### Compliance and Responsible Disposal



#### Packaging

The packaging of your product has been selected from environmentally friendly materials and can usually be recycled. Please ensure these are disposed of correctly. Plastic wrapping can be a suffocation hazard for babies and young children, please ensure all packaging materials are out of reach and are safely disposed of. Please recycle these materials rather than throwing them away.

#### Product

At the end of its working life, do not throw this product out with your household rubbish. An environmentally friendly method of disposal will ensure that valuable raw materials can be recycled. Electrical and electronic items contain materials and substances which, if handled or disposed of incorrectly, could potentially be hazardous to the environment and human health.



# National Television and Computer Recycling Scheme

The careful disposal of e-waste is important because many televisions and computers contain materials which are hazardous to people and the environment. There are no fees for householders or small businesses disposing of e-waste at a scheme collection service.

Individuals can contact their local council for information on local e-waste management services, find scheme services listed on Planet Ark's website at www.recyclingnearyou.com.au, or call Planet Ark on 1300 733 712.

#### Compliance

This product complies with the Australian Safety Standard AS/NZS 62368.1 to ensure the safety of the product.



# BAUHN<sup>®</sup> Warranty Information

The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.





# BAUHN®

## **Repair and Refurbished Goods or Parts Notice**

Unfortunately, sometimes faulty products are manufactured, which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. We recommend you save this data elsewhere prior to sending the product for repair.

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 002 534 or write to us at:

Tempo (Aust) Pty Ltd ABN 70 106 100 252 PO Box 6097, North Sydney NSW 2059 Telephone: 1300 002 534 (Aust) Fax: (02) 8977 3765 Tempo Help Desk: 1300 002 534 (Aust) (Operating Hours: Mon-Fri 8:30am-6pm; Sat 9am-6pm AEST) Email: tempo.org/support Notes

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## Online support

Visit bauhn.com.au for software updates to keep your TV up-to-date, as well as the latest User Manual for information on the updated features.

## Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

#### Please read the manual It will help you get the best out of your product. Still have questions? Call After Sales Support 1300 002 534 Or visit tempo.org/support

## Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, please contact our After Sales Support Centre on 1300 002 534.

ALDI guarantees that our products are developed to our stringent quality specifications. If you are not entirely satisfied with this product, please return it to your nearest ALDI store within 60 days from the date of purchase for a full refund or replacement, or take advantage of our after sales support by calling the supplier's Customer Service Hotline.

